

## HOW TO REGISTER AND USE THE GUARANTEE OF YOUR NEOLITH WORKTOP

Once your worktop has been installed and paid for, complete the registration form you can find at:

[www.thesize.es/garantias.html](http://www.thesize.es/garantias.html)



## THANK YOU FOR YOUR CONFIDENCE IN NEOLITH

Thank you for your confidence in NEOLITH

Considering our customers to be our most valuable asset, we offer a high quality product manufactured with the utmost respect for the environment.

The reliability and prestige of the NEOLITH worktops have been achieved thanks to our manufacturing techniques and a corporate philosophy that gives top priority to customer services.

We provide a channel for personal customer service, by e-mail, through which you can inform us on your needs and any suggestions that will help us in our striving for constant improvement.

Backed by the security of our quality control and outstanding performance of our manufacturing processes, we are able to guarantee the quality of the NEOLITH worktops on the terms and conditions described in this guarantee commitment.

Jesús Esteve

The Size Sintered Ceramics S.A.  
Chairman

The Size, Sintered Ceramics, S.A.  
P.I. Camí Fondo, Supoi 8. c/ dels Íber, 31  
12550 Almassora - Castellón (Spain)  
Tel: +34 964 652 233 - fax: +34 964 652 209  
[info@thesize.es](mailto:info@thesize.es)  
[www.thesize.es](http://www.thesize.es)

NEOLITH  
by THE SIZE

# 10 YEARS

---

## CERTIFIED GUARANTEE

NEOLITH  
by THE SIZE

THE SIZE OFFERS REGISTERED OWNERS OF NEOLITH WORKTOPS A 15-YEAR GUARANTEE THAT THE PRODUCT PURCHASED IS FREE FROM MANUFACTURING FAULTS, ON THE TERMS AND CONDITIONS SET OUT BELOW

1. This guarantee, personal and not transferable, is furnished for a worktop installed in the buyer's home.
2. In case of visible defects, the owner should claim before the worktop is installed and within no more than 10 days of receiving it.
3. This warranty does not cover products installed with manufacturing defects known or visible at the time of installation, including, without limitation, any differences in color or tone.
4. In order to claim, it is essential to have paid the full price and be registered by adequately completing the form available at [www.thesize.es](http://www.thesize.es)
5. If any manufacturing fault appears within the valid period of the guarantee, The Size will repair or replace the material, but will not bear transport or production costs.
6. The following are excluded from this guarantee:
  - assembly, removal and reinstallation costs.
  - any additional repairs or modifications that may be necessary for reinstallation (plumbing, electricity, building work,...) repairs made without prior confirmation by The Sizefaults in products exposed to abnormal conditions (such as hydrofluoric acid); produced by accidents; or caused as a result of architectural design, structural movements or natural disasters.
7. If the colour of the material has been discontinued, a similar colour will be used.
8. Nobody other than TheSize employees or authorized distributors is allowed to furnish any warranty in connection with NEOLITH.



NATURALLY  
COMMITTED  
TO YOU

NEOLITH  
by THE SIZE